



FUTURE UNIQUE

Technical Services



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COMPANY PROFILE

License	Future Unique Technical Services L.L.C
License Number	728305
Legal Status	Limited Liability Company
Address	P.O Box: 83648
Mobile	+971-52 9141524
Fax	+9714-2656478
License Sector	Technical Services



ABOUT US

Future Unique Technical Services L.L.C. Company is based in Dubai and our progress is always fulfilling our customer demands. The company's principal areas of business interests include General Maintenance, facilities management, technical contracting work on buildings and provision of specialized skilled manpower and technical project management. Customer satisfaction, Integrity and commitment in all aspects of business are the core values of the organization. Our management team has decades of business experience which forms the inner strength of **Future Unique Technical Services L.L.C**

Future Unique Technical Services L.L.C.

In view of the lack and gap of proper maintenance services for home owners in Dubai, Abu Dhabi and Sharjah has created our general maintenance division under the M3M Technical Services LLC to offer our services to home and building owners. A brand name M3M Technical Services LLC was given to easily identify division's business areas and is offering its services on ad-hoc basis (where required) and an annual based service contract whereby homeowners can call upon for services 24 hours a day throughout the year.

The company ensures its specialized and trained staff will reach the customer's doorstep within 2 hours* of their call. A 24-hour standby number is available for our valued customers to contact. The annual subscription paid by the client means no additional charge for labor and/or service. Services of qualified engineers have been hired to lead Future Unique Technical Services LLC.

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Air Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance, Electromechanical Equipment Installation And Maintenance, Plumbing & Sanatary Contracting, Painting Contracting, Gypsum Partition Carpentry & Flooring Contracting, Floor & Wall Tiling Works, MEP Works, Fire Protection Works



OUR VISION

“Client Satisfaction, talent and commitment of our employees are the factors holding the key to our future success. Creating long term relationships to both has always been the vision and the goal of **Future Unique Technical Services L.L.C.** Our values have established that working together creates much more than just a business opportunity; it creates a long term relationship for multi-dimensional growth of all parties involved.”

OUR MISSION

“We strive to accomplish complete satisfaction from our Clients. As a Technical Services Company all our workforce are skilled and incessantly upgraded to provide cost effective Engineering solutions and its implementation with premier quality in conformity with requirements, specifications, technical and Safety Standards.

We promise less and put all our efforts to deliver more. We plan our commitments and are well aware of the industry trends and Clients interest, for timely completion of a given assignment in compliance with all the given constraints. The mission of Future Unique Technical Services LLC is to build on our reputation for veracity, merit, understanding and headship as the nation’s finest organization by:

- Continuously monitoring and improving our quality.
- Constantly determined to achieve the client’s expectations and satisfaction.
- Maintaining our loyalty & impetus to the highest ethical values.
- Providing our staff with emergent environment to achieve personal career goals

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QUALITY POLICY

It is the policy of **Future Unique Technical Services LLC** to provide consistent level of work performance that meets or exceeds the quality requirements of the customer including statutory and regulatory requirements. Future Unique adopts the underwritten values ensuring the safety of operations, health of the staff and the respect for the environment. Future Unique shall strive **continually to improve** the Quality Performances by committing to:

1. Enhanced Customer Satisfaction, by meeting the explicit and implicit needs of the customer.
2. Identify and control the process and products effectively.
3. Monitor and maintain interests of stakeholders, regulatory bodies, customers, suppliers, neighboring organizations, society at large etc., financially, morally and responsibly, thus contributing positively to the image of the group.
4. Monitor and control the costs at all times, whilst continually improving the quality of products, processes and services.
5. Monitor and control efficient Human Resource requirements and its Satisfaction by promoting training, development, creativity and innovation, empowerment as well as motivation of the people,
6. Ensure the asset integrity and management, abiding by the policy of durable development.
7. Monitor, Measure and analyze the progress.
8. Minimize the number of defects/complains.

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AT A GLANCE

The experiences associated with the Management and employees of **Future Unique Technical Services L.L.C** ranks among the best in the industry and the company possess all the constraints required to be placed as a premier technical services company.

Future Unique Technical Services L.L.C is one of the most integrated company providing engineering, and maintenance to HVAC, Drainage Water Supply and Electrical works in to residential buildings (villas & multi-stories buildings), commercial buildings, hospitals, pharmaceutical companies, shopping malls, Cruise Liners, etc. With our vast experience in the design, construction and maintenance of various types of projects, a wide range of state-of-the-art technologies and operational base spreads all over the emirates. The Company is able to manage all aspects of major projects at optimized costs from front end engineering design to turnkey delivery.

We have been and will satisfy all your electromechanical and maintenance from service contracts to new construction, including engineering and/or design problems. Our commitment to quality control and prompt service is the foundation of our success.

We concentrate on our Clients satisfaction and provide the best possible cost efficient engineering solutions to our customers, which results in long term business relations. Today most technical services companies focus on volume and have lost sight of the relationship between a company and its customers. Customer service is our highest priority, and it shows. We offer 24 hour emergency service 7 days a week, 365 days a year. If you want smart, swift and cost-effective M.E.P solutions - without red tape, excuses, or runarounds - make sure to call us first!

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OUR SERVICES

Second to none! All of **Future Technical Services L.L.C** services are some times compiled into annual maintenance contracts, giving attention to our customers needs, our engineers will always ensure you presidential service. Below are our services and offers you the finest in home maintenance service.

- All Kind of A/C Repair & Service
- ElectroMachanical Work
- Fire Protection
- Plumbing Work
- Painting
- Tile Work
- Gypsum Partition
- Mason Work
- Water tank cleaning
- Fitout Works
- Wood & Glass Partition
- Carpentry & Flooring Contracting
- Building Maintenance (AMC)

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We will respond to any maintenance requests and planned preventive maintenance relating to:

- **Electrical supply, equipment and electrical distribution services.**
- **Water supply, sanitary ware and drainage services.**
- **Air conditioning supply and associated equipment services.**
Supervised, friendly technicians will respond to all emergencies* (M.E.P) within 2
- **hours, 7 days a week, and 365 days a year upon you lodging the compliant.**

PREVENTIVE WORKS

A preventive maintenance program will be provided in writing by our company within 30 days after signing the Contract for all air conditioning units every three months and electrical & plumbing, every six months.

MEP WORKS

Mechanical, Electrical and Plumbing M3M Technical Services L.L.C services under this provision include:

- **Repair and/or replacement of mechanical & electrical equipment including distribution boards, circuit boards, circuit breakers, ELCB's, light fittings, control panels, switches & water-heaters**
- **Repair of water pumps, which can be done on site**
- **Repairing of external leaks in pipes**
- **Cleaning of tanks once a year**
- **Repair and replacement of sanitary-ware fittings and attention to drainage problems**
(Please refer to Materials & Labour clause below in case of replacements)

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AIR CONDITIONING

Future Technical Services L.L.C does under this provision include:

- One major annual service and three quarterly services of indoor and outdoor units.
- Cleaning of filters
- Cleaning and checking of electrical components
- Pressure washing of coils
- Topping up of refrigerant gas (gas will be charged separately)
- Belt replacement, lubrication and cleaning of drain lines
- Placing of drain flow tablets in drip trays
- Changing compressor oil and filters if necessary
- Minor painting touch-up and minor repairs to insulation.

(Please refer to Materials & Labor clause below in case of replacements)

CARPENTRY & ALUMINIUM

Future Technical Services L.L.C services under this provision include:

- Repairs of fly screens, windows and doors, excluding replacement of same
- Repairs of broken catches, hinges and drawer slides to fixed cabinets and fixed cupboards
- Repairs of door catches, locks and hinges.

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MASONRY

Future Unique Technical Services L.L.C services under this provision include: Minor grouting, application of sealant and fixing of isolated tiles. (Please refer to Materials & Labour clause below in case of replacements)

OTHER SERVICES

- Repairs and/or replacement of electronic items or Home Appliances
- Power, water, drainage and telephone services (being the responsibility of the relevant local authority)
- Internal water leakage, e.g. under the bathtub, WC, inside the wall, ceiling, under the interlock & garden areas.
- Major job related to MEP or Civil works
- Garden irrigation system (sprinklers)
- Gardening and horticultural work
- Changing of any insulation material to ductwork chilled water pipe lines
- Changing of any corroded chilled water, domestic water or drainage lines
- Any painting and decoration jobs
- Replacement of any broken windows, window glasses, doors, door glasses

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MATERIALS & LABOURS

Only suitable materials of equal or better quality than those originally installed will be used to effect repairs. If any repairs or maintenance services require spare parts or the replacement of any defect items, such spare parts.

or items to be replaced are not covered by Annual Contracts. Such spare parts or replacement items will be charged separately on supplier costs, after being approved by the customer.

TERMS & CONDITIONS

Future Unique Technical Services L.L.C shall be provided with free use of water and electricity from the customer and free access to any part of the premises involved.

Future Unique Technical Services L.L.C will ensure that adequate and suitable safety measures are taken and see that safety harnesses are used where necessary.

All workmen will wear proper uniform & footwear during the work carried out.

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Try us !! And talk to us !!!
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